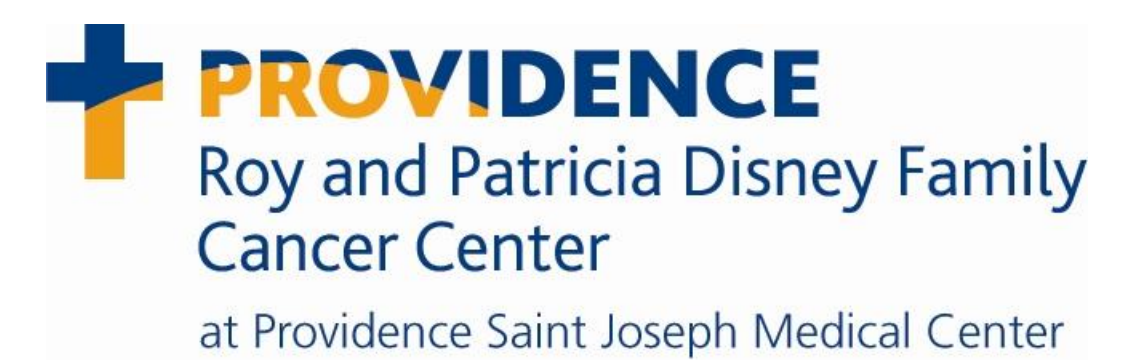


# Bringing a Consumer Health Cancer Library to Fruition

Year One at The John & Lowry Hench Library in the Roy & Patricia Disney Family Cancer Center  
 Providence Saint Joseph Medical Center, Burbank, CA



## Lisa Marks, MLS, AHIP-Manager, Library Services

### Disney Family Cancer Center (DFCC)

The Roy and Patricia Disney Family Cancer Center (DFCC) is the first of its kind serving the San Fernando, Santa Clarita and San Gabriel Valleys in Southern California. Patients benefit from a standard of excellence in integrated, compassionate cancer care that focuses on the whole person – body, mind and spirit. There is a philosophy of teamwork that enables us to bring healing to the body, mind and spirit of each patient.

### John & Lowry Hench Library

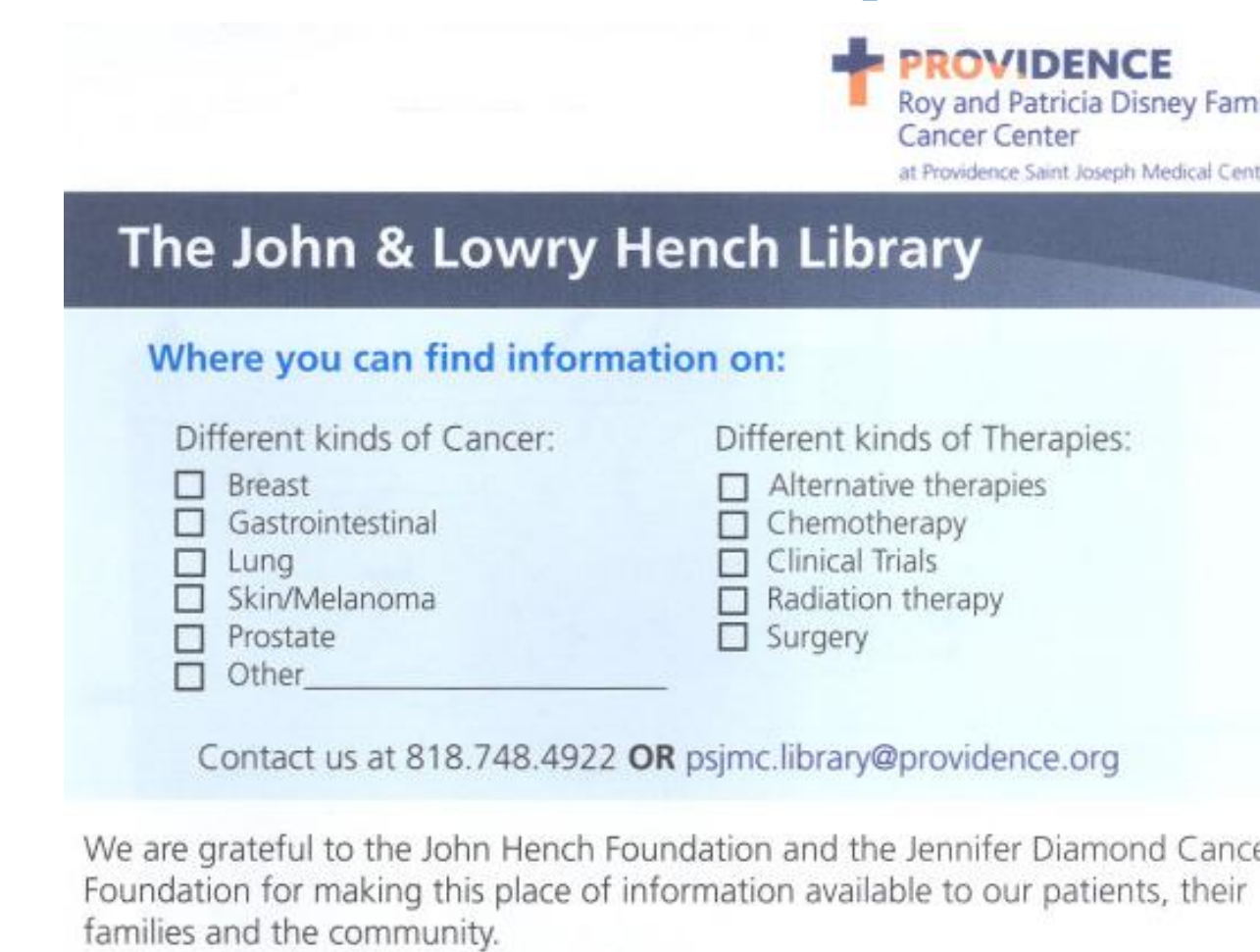
The Hench Library was made possible by a generous donation from the John Hench Foundation. John Hench was one of Walt Disney's original animators; he was responsible for drawing Mickey Mouse. When our director for medical oncology approached the Hench Foundation to ask for a one million dollar gift for the library, they did not hesitate to be a part of this one-of-a-kind, state-of-the-art, cancer treatment center. With this gift, the physical part of the Hench Library was funded and built on the first floor of the cancer center.

Another generous donor made the resources for the Hench Library a reality. While the Hench Foundation provided for the physical space of the library, the Jennifer Diamond Foundation ([www.jenniferdiamondfoundation.org](http://www.jenniferdiamondfoundation.org)) provided the necessary resources including books and five iMac computers. The mission of the Jennifer Diamond Cancer Foundation is: "The Jennifer Diamond Cancer Foundation is dedicated to helping people win the fight against cancer. We are focused on empowering people with knowledge, as well as supporting research and healing programs that provide the tools to help treat the mind and body as one." This mission fits perfectly with the mission of the DFCC.

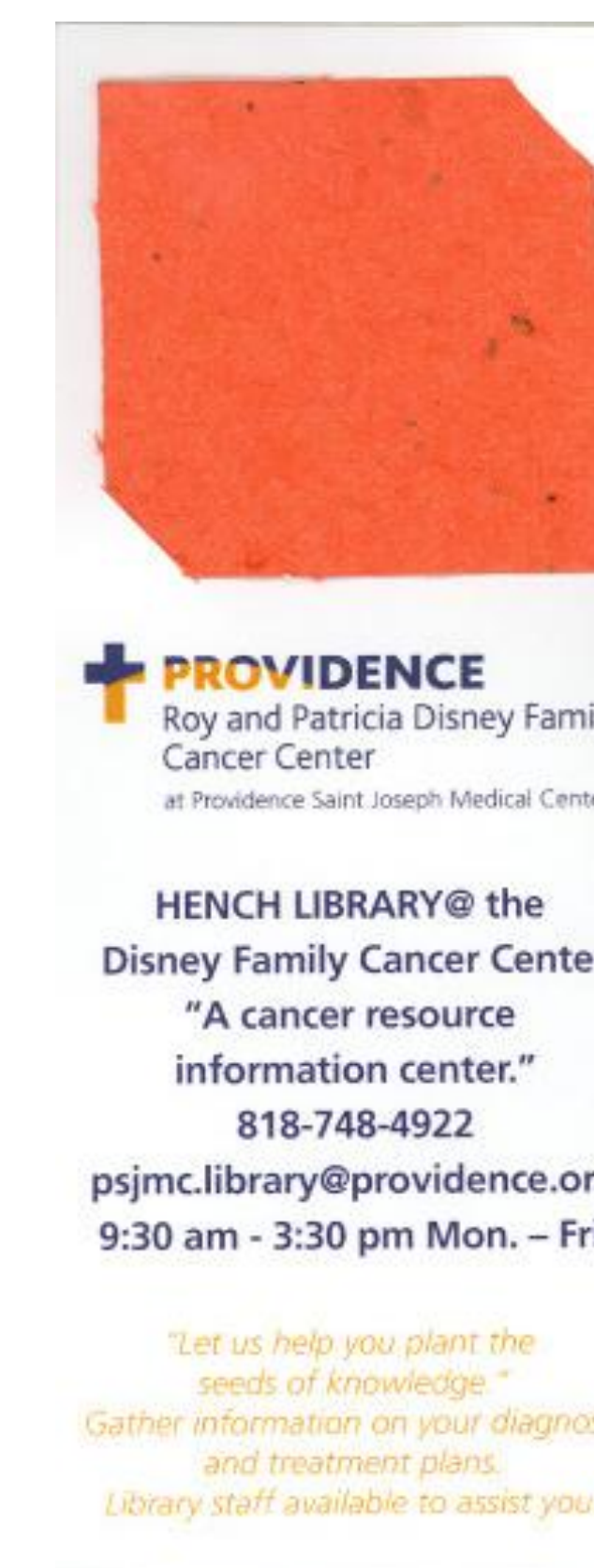
## JOHN AND LOWRY HENCH LIBRARY

### Marketing Tools:

#### Information Prescription Pad



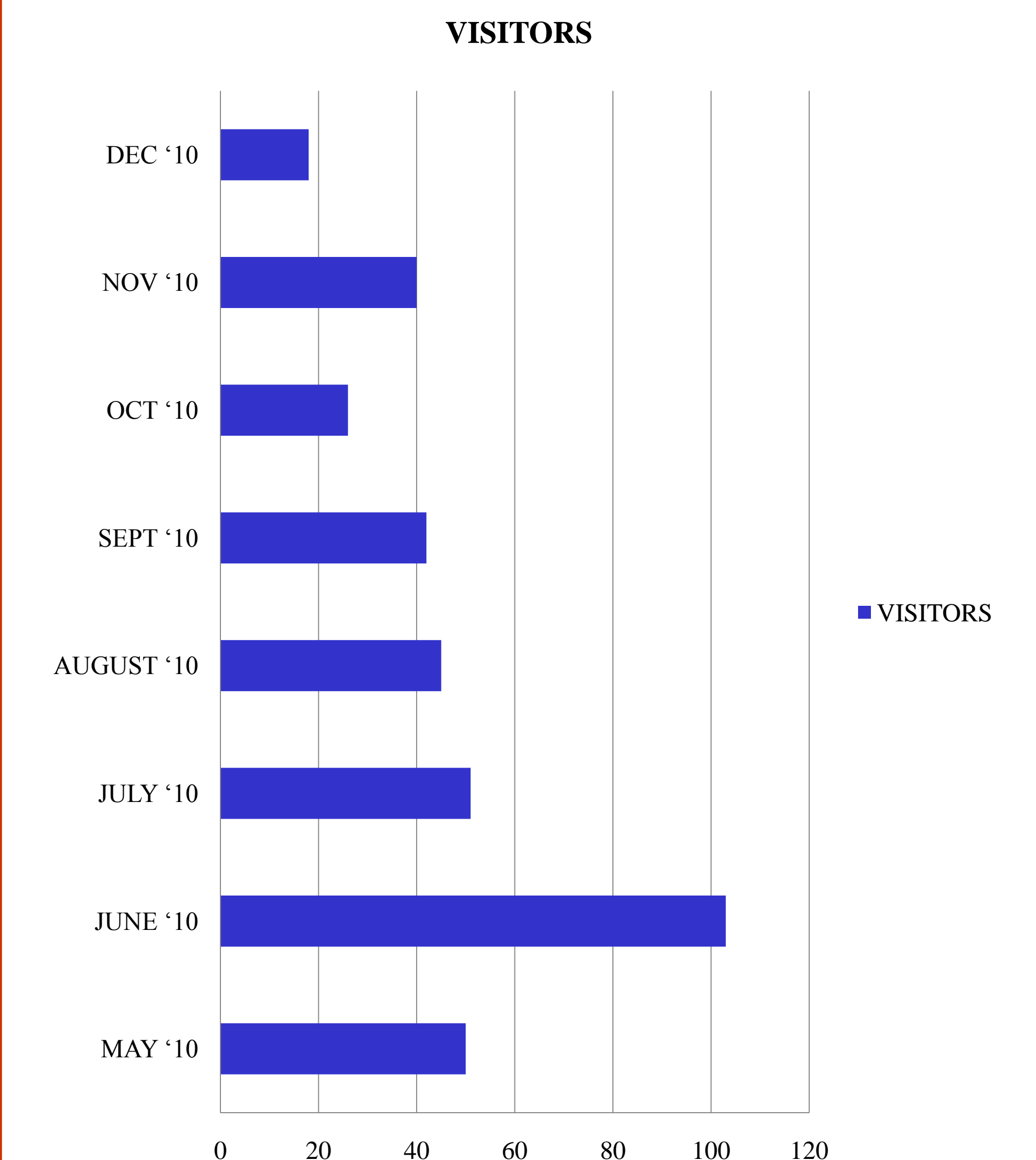
#### Book Mark with Seed Card



#### Business Card



### Statistics: Non-Providence



### Library User Survey for 2011

#### John & Lowry Hench Library Survey

What brought you to the Hench Library today?  
 Research      Computers      A quiet space  
 A referral      Other

Did you find what you were looking for?      YES      NO  
 If not, what are we missing?

Where do you usually get health information? (Circle all that apply)  
 Healthcare provider      Friends/family  
 Public library      Which library \_\_\_\_\_  
 Online      What sites do you use? \_\_\_\_\_

Are there any materials and/or services we don't have that you would like to see?

How did you hear about the Hench Library?

Please provide any additional comments below, including requests for books, periodicals or computer resources.

